

Coombe Orthodontics is closely following COVID-19 developments through government authorities, public health agencies and our association's guidelines (Australian Dental Association, Australian Society of Orthodontists, Dental Board of Australia). At this stage our business hours are operating as normal and we will keep you informed of any changes.

The safety of our patients, staff and community is our top priority. We will continue to practice our highest level of infection control procedures to give you confidence to continue coming for treatment and advice safely.

Social distancing:

When attending your appointment only the patient is to enter the clinic unless for a minor that needs to be accompanied by one adult, no siblings, friends etc allowed. Please remain in your car if you do not need to come in to the clinic.

Waiting room and Handwashing:

We have placed hand sanitizer in our waiting room for you all to use or you may wash your hands with soap and water before entering the clinic.

We are cleaning and sanitizing common places and surfaces regularly.

We have removed the computer check-in, so please let reception know when you arrive.

All magazines and toys have been removed to prevent the spread of infection.

Our coffee machine has been turned off.

Technology:

We have the benefit of technology for our patients and staff. What makes us unique is that we have used remote treatment monitoring for a while now. These technologies were implemented for patient convenience, however, with the unique challenges we are now facing, using technology is even more important.

Precautions:

If you or your families fall into a risk group including members of the public who are immunocompromised, have heart disease, lung disease, diabetes, or are over the age of 60, you are to call our office to postpone your appointment. These health precautions may cause inconvenience in the form of possible delays in the completion of treatments but the health of all members of the community is the number one priority.

We may reschedule any non-essential appointments.

1. If you have a cold, flu, runny nose, cough or believe you may be coming down with any respiratory illness, as a courtesy to other patients and our staff, please telephone us to reschedule your appointment.
2. If you came in to Australian from any country in the past 14 days please telephone us to reschedule your appointment for more than 14 days from the time of entry.
3. If you have had near contact with a person with confirmed COVID-19 while infectious, as you must self-isolate at home for 14 days after contact and reschedule your appointment.
4. If you develop respiratory symptoms or fever, please call National CoronaVirus Help Line 1800 020 080
5. For up to the minute updates go here <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert#if-you-are-at-risk>.

We are assessing the situation daily and remaining vigilant for the health and benefit of everyone in our community. We will continue to communicate with you throughout this process.

Best wishes to you all, stay safe and healthy,

Dr Angela Coombe and the Coombe Ortho team.

Creating Beautiful Smiles

WAHROONGA

Suite A, Level 1, 15 Railway Avenue
Wahroonga NSW 2076
Tel: 02 9487 1145
Fax: 02 9487 1252

All correspondence to:
PO Box 254, Toukley NSW 2263

Member of the Australian Dental Association
Member of the Australian Society of Orthodontists



www.coombeortho.com.au
info@coombeortho.com
ABN: 41 104 968 292

TOUKLEY

18 Yaralla Road
Toukley NSW 2263
Tel: 02 4397 1138
Fax: 02 4397 2618

All correspondence to:
PO Box 254, Toukley NSW 2263